The morning of September 11, 2001, dawned cool and bright in New York City, a welcome relief after the steamy summer rain the day before. Like most of the 8 million people who lived in the city, 12-year-old Helaina Hovitz was getting ready for the day. An only child, Helaina lived in a tall apartment building at the southern end of Manhattan. She brushed her hair one last time and dashed out the door.

Outside, Helaina and her friend Nadine wove their way through the hustle and bustle of downtown Manhattan to their middle school. Around them, the city vibrated with life. Men and women in perfectly pressed suits emerged from the subways, clutching their coffee cups and newspapers. Police officers directed traffic. The sound of construction and honking taxis formed a familiar cacophony.

From TERROR to HOPE

One girl’s incredible story of survival and healing in the wake of September 11

BY KRISTIN LEWIS
To many New Yorkers, the city felt like the center of the world—a place of opportunity, business, culture, and diversity. Step into any subway car, and you could find yourself sandwiched between a millionaire banker, a tattooed teenager speaking French, and a photojournalist from South Africa.

Perhaps nothing symbolized the power and possibilities of New York City more than the pair of buildings that rose up from the World Trade Center at the southern tip of Manhattan: the Twin Towers. At 110 stories, the two silver skyscrapers were the tallest in New York and could be seen for miles around. Helaina passed under their shadows each day on her way to school. But as she walked to school on the morning of September 11, what Helaina could not have imagined was that the city she loved was about to be attacked.

“Take Me With You”

The floor shook. The shelves rattled. It was 8:46 a.m., and Helaina was sitting in first-period science. Her teacher stepped out prepared them for what they saw. Then the sirens began.

Who Were the Terrorists?

The horrifying events of September 11 started before Helaina was even born. In the late 1980s, a man named Osama bin Laden formed a terrorist group called Al Qaeda (ahl KAI-duh). During the 1990s, Al Qaeda operated mainly in the countries of Sudan, Afghanistan, and Pakistan.

Bin Laden and Al Qaeda followed an extreme form of Islam that the vast majority of Muslims do not agree with. Al Qaeda adopted a hateful and murderous ideology of using terrorism to “punish” Western countries for their perceived crimes against Islam. They vowed to wreak terror on the U.S. in particular. In Afghanistan, Al Qaeda was protected by the Taliban, an extreme religious group that controlled most of the country.


Investigations would later reveal that 19 Al Qaeda operatives carried out the attacks of September 11, which they had been planning for years. That morning, they hijacked four airplanes and turned them into weapons. They flew the first two planes into the Twin Towers, near Helaina’s school. An hour later, they crashed the third plane into the Pentagon—the headquarters of the U.S. military, near Washington, D.C.

The fourth plane may have been intended for the White House. But in an act of tremendous courage, the passengers managed to overpower the hijackers and gave their lives bringing down the plane in a field in Pennsylvania.

Confusion and Chaos

In the confusion and chaos of that Tuesday morning, few understood what was happening. In New York, firefighters, police officers, and other first responders converged on lower Manhattan, risking their lives to rescue as many people as they could from the burning buildings. New York City Mayor Rudolph Giuliani addressed the public on radio and TV. President George W. Bush, who was reading to a class of second-graders when he got news of the attacks, was rushed to the White House, where he convened with military leaders.

Meanwhile, Helaina, Ann, and Charles were trying desperately to get home.

Out on the street, Helaina felt like she’d been plunged into a horrifying disaster movie. Paper and ash rained from the sky. Injured men and women were being loaded into ambulances. The sounds of shouting filled the air. Some people stood transfixed, staring up in disbelief at the plumes of fire and smoke gushing from two gaping holes in the sides of the towers.

Ghost

The Twin Towers were as iconic as the Eiffel Tower in Paris or the Hollywood sign in Los Angeles. And they were the crown jewels of the World Trade Center—an enormous complex that included a plaza, an underground shopping mall, and seven buildings. Some 50,000 people worked there. To many, the towers symbolized America’s economic power. But to Helaina, the World Trade Center was simply part of the landscape of home—the place where she and her mom got doughnuts, where she shopped for books, where she could go on hayrides in the fall or catch music shows.

Now, as Ann led Charles and Helaina through the ash-filled streets, that landscape was unrecognizable. Smoke stung Helaina’s
eyes and nose. Ann told her to cover her face with her shirt. Surges of people pushed past, their clothes and faces thick with ash. Helaina thought they looked like ghosts.

When she caught her own reflection in a window, she was shocked to see that she, too, looked like a ghost.

The Twin Towers were designed to withstand powerful forces. But the fires burned so hot that they melted the buildings’ steel frames. Seventy-three minutes after the first plane struck, the South Tower collapsed. Twenty-nine minutes after that, the North Tower fell. The fires burned so hot that they melted the buildings’ steel frames. Seventy-three minutes after the first plane struck, the South Tower collapsed. Twenty-nine minutes after that, the North Tower fell.

As the country was reeling, President Bush mobilized the U.S. military. An international hunt for Osama bin Laden began. It would take nearly 10 years to find him. He was killed in 2011 when U.S. forces raided the compound in Pakistan where he was hiding.) There was an outpouring of support and sympathy for the U.S. from many countries, and leaders around the world rallied behind America.

On October 7, 2001, U.S. forces began bombing and raiding Afghanistan, where Al Qaeda was believed to be hiding. The Taliban were quickly ousted from power. This was the beginning of a bloody conflict that continues to this day.

The coming weeks

In the coming days, there was an outpouring of grief for the ending. Helaina rushed to find one another. She was reunited with her mother and at home. But not every story had a fortunate ending. In the coming days, there was an outpouring of grief for the nearly 3,000 people who lost their lives in the attacks. Newspapers and magazines told stories of heroism—of firefighters who charged into the burning buildings to save others and of office workers who carried their injured colleagues down smoke-filled stairwells.

The wreckage of the buildings stood 17 stories high and would smolder for months, blanketing lower Manhattan in a toxic haze. New Yorkers tried to get back to normal, but for many living near the World Trade Center—including Helaina—this was impossible. Many were without power for days after the attacks. Some stayed in shelters. The residents in Helaina’s building stayed put. Her father took on the job of checking on elderly neighbors, delivering food, water, and medications, and acting as a liaison with local authorities.

The War Begins

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The events of September 11, 2001, profoundly shaped the way we go about our lives. On trains, announcements about unattended packages make us shift uncomfortably in our seats. We practice emergency drills at school and work. And sadly, the word terrorism is now part of our everyday vocabulary.

Rebuilding Hope

Experiencing a devastating event will affect different people in different ways. For Helaina and for many others, dealing with the horrors of what they witnessed on September 11 has been a long and painful process.

Three weeks after the attacks, Helaina and her classmates returned to school in a temporary location uptown. They remained there until the spring, when their school could be reopened. Helaina and her family continued to live near what became known as Ground Zero. Like so many, she has struggled with sadness, depression, anxiety, and nightmares.

It would take eight years for Helaina to be properly diagnosed with post-traumatic stress disorder, a psychiatric disorder that can occur after experiencing or witnessing a life-threatening event. But after hard work and treatment, Helaina is doing well. She is now 27 and a successful journalist. She started her own news agency called Headlines for the Hopeful, in which she features articles about people who are changing the world in positive ways. She also tracked down her former classmates and interviewed them about their memories of September 11. Her memoir, After 9/11, will arrive in bookstores this month.

The city of New York has been on its own road to recovery. Lower Manhattan again teems with life. The smell of sizzling kebabs wafts from the food trucks that line the streets at lunchtime. Tourists snap pictures with selfie sticks. Cyclists weave through traffic. A new skyscraper called the Freedom Tower now rises mere steps from where the Twin Towers once stood. Every day, 4,000 men and women go to work there.

Each year on the anniversary of September 11, two streams of light are beamed from the World Trade Center. They can be seen for miles around. The lights ascend into the sky until they disappear into the night. They stand as powerful symbols of what New York lost that day 15 years ago. But they also symbolize a powerful truth: that New York is a city of tolerance, beauty, and grit that no act of evil can destroy.
I was only 5 years old on September 11, 2001. I watched my mom cry as she watched the news and held my newborn baby brother. I was so confused. Why were people on the news saying that Muslims were doing these terrible things? I bought a pen with a photo of the firefighters raising an American flag over the rubble of the Twin Towers. “I’m an American,” I thought. “I’m on the same page as everyone else.”

When I got older, I learned what had happened—a group of terrorists had killed thousands of Americans. I knew the people who did this were not like me. They did not share my beliefs. And I knew that this was going to be something that a lot of people were not going to understand.

Who I Am

I am Muslim. I believe in a religion where Islam means “peace,” a religion that teaches equality and fairness, a religion that teaches if you kill one person, it’s as if you’ve killed humanity. Our faith tells us not to look to the color of someone’s skin, for in the eyes of God we are all beautiful.

I am also an American. My father is from New Mexico, and my mom is from California. I grew up reciting the Pledge of Allegiance. I believe in our country’s values of generosity and freedom, the importance of taking care of one another, and standing up for what you believe in.

The 3.3 million other Muslims in this country believe in those things too. We want life, liberty, and happiness. We work hard. We are doctors, lawyers, and engineers. We are firefighters and police officers. We serve in the military. We want our families to be safe. And when unspeakably violent acts take place—like what happened in New York, Washington, D.C., and Pennsylvania, or more recently in Paris, Brussels, and Orlando—we share the same sadness and the same fears as everyone else. Islam is a religion of tolerance. Criminals who commit acts of violence in the name of Islam are missing that important tenet.

But that isn’t what I grew up hearing in the news. I grew up hearing that Muslims are terrorists. I didn’t see Muslims like me on TV or in the movies: The Muslims on the screen were evil. When a certain narrative is repeated over and over again, people start to believe it—especially when the other side of the story, the peaceful story that 99 percent of Muslims have to tell, doesn’t always get told.

Turn and Smile

That’s one reason I started a Muslim Student Association at my high school. The club’s goal was to address negative stereotypes about Muslims. I also became my school’s first Muslim student body president, though I was told I wouldn’t get elected because of my religion. One classmate even tweeted, “If you vote for RJ, you obviously enjoy 9/11.” I was so angry and hurt. But that sort of negativity fuels me now. It fuels me to stay involved. A lot of what we have to do is just talk to other people and learn about them—that’s how you change perceptions on a personal level. There is not one person on Earth who is exactly the same as you. We are all different. To understand the beauty behind those differences, we have to be willing to learn about them.

So if you are sitting next to a woman wearing a hijab, turn to her, smile, and say, “Hi. How are you?” Befriend her so you can understand her and realize that she’s so much more like you than you know.